



## Subject: Ordering

Dear Valued Customer,

Thank you for your business. To help Bearing Inspection, Inc., (Bii) service your parts quickly we have created the following guideline. We want to begin service on your order quickly. To help prevent delays please include the following information on your **Purchase Order**:

**Pricing:** Our inspection prices are fixed. Bii's overhaul price is charged when our refurbishment service has yielded bearings in a serviceable condition for most parts. The price on your order should reflect either a valid quote or valid price list to prevent delays. For repeat customers we can provide a price list valid for a longer duration for your platforms.

**Service Type:** Our services are performed in accordance with one of three primary sources of data;

- C747
- DER
- and/or the OEM Engine Manual

Regardless of the data used, the repairs are in compliance with OEM manual criteria. When sending in your parts for service please specify which type of repair you require.

**Release Certificate Type:** To help us with providing the documentation your business needs, please advise the Certificate Type required for your part. We have three types;

- FAA 8130-3 Authorized Release Certificate;
- Dual Release FAA Form 8130-3
- Certificate of Conformance.

If you don't see the option you are looking, let us create a [repair development](#) for you.

**Make and Model:** Please identify the Engine, APU, or Airframe model and type, on which the bearing is being used. This helps us with creating the proper certificate information.

**Customers Outside the US:** Please refer to our [Global Customer Guide](#) for further specific information to help us receive your order quickly.

For most part numbers, our Turn Time is 5 working days for Level 1 inspection and 15 working days for Level 2 refurbishment. For some part numbers we will quote a lead time specific to that part.

We encourage you to call us or use the [Contact](#) link on our website to help you walk any of these details so we can reduce delays. We are ready to answer questions and provide support.

Sincerely,

*The Customer Support Team at Bii*

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