



Subject: Military Product Guide for Customers Outside the U.S.

Dear Valued Customer,

This is a summary of the special considerations we need to make when repairing a part that is used in a Military application; "Defense articles" (bearings from military aircraft or from military customers) require special processing.

When you would like us to service Defense articles; Please provide your Customer Support Representative (CSR) with details of shipment as a pre-notification by using our [arrival notice](#) link. Prior to your shipment wait for Bii to confirm to you in writing an approval for shipment. This will ensure our compliance with U.S. import regulations and prevent delays in our ability to clear customs. Bii cannot assure that product shipped prior to written approval will not be seized by customs for non-compliance. *

Please be sure to include the following information is communicated before it can be imported:

- U.S. law require the following information prior to being imported:
 - List of parts
 - Country of origin for each part
 - End Use – End User Statement
 - Applicable Export/Import Licenses (if any)
- For product where the Country of origin is not the U.S. an import license is required
 - To obtain an import license registration with U.S. Department of State is required
 - Specifically the Directorate of Defense Trade Controls (DTC) to obtain a license
 - To obtain an import license registration with U.S. Department of State is required
 - If you or your U.S. affiliate are not registered with the DTC, Bii can be the importer of record and request the import license; **ONLY IF THE PRODUCT IS NOT SHIPPED UNTIL BII PROVIDES WRITTEN APPROVAL THAT THE IMPORT LICENSE HAS BEEN OBTAINED;** this may take several weeks
- Canadian Customers
 - U.S. law has certain limited import license exemptions for some types of Canadian shipments to the U.S.; we can work with you to validate if your product qualifies

Failure to obtain an import license, if required, can result in:

- **SEIZURE of the bearings**
- **FINES**
- **PENALTIES**

Bii cannot service your product without the appropriate approvals and takes no liability for product sent without written approval

Thank you for your business.

*If you have questions or concerns please [contact us](#) so we can support you.

Sincerely,

The Customer Support Team at Bii

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